

GENERAL TERMS AND CONDITIONS OF SALE

Our prices include :

- rental, access to reception facilities (tennis, swimming pool, games).
- the location of one vehicle PER MOBIL-HOME. (Other vehicles are to be parked outside on the car park)
- tourist tax and camping fee.
- the stay of pets (when they are accepted). They must be kept on a leash.

Any lack of hygiene and correction will be sanctioned by immediate expulsion without the possibility of reimbursement of the stay.

- Heating in mobile homes and cottages
- loan of cot or high chair according to availability
- WiFi around the restaurant

Prices do not include :

- 12€ internet booking fee, 25€ for booking over the phone
- cancellation insurance (optional): 25 €.
- the cleaning of the rental (before departure) to be carried out by yourself or possibly by us: 70 €.
- the deposit, a sum of 200 € will be requested on arrival and returned on the day of departure after inventory and record of delivery, after deduction of possible damages + cleaning deposit 70€.
- the rental of sheets. (8 € the small ones and 12 € the big ones), rental of bath towels (pack 9€ towel, bath mat, washcloth).
- barbecue rental. (3€/day according to availability)
- Token for washing machine 5 € and dryer 4 €.

REGISTRATION AND GENERAL TERMS :

To be considered definitive, your reservation must include :

- a payment of 30% of the total amount of the stay plus 25€ or 12€ non-refundable booking fee + cancellation guarantee (optional): 25€.
- The balance of the stay must be paid 30 days in advance of your stay, otherwise the reservation will be cancelled.
- for bookings made less than 30 days before the start of the stay, full payment must be made at the time of booking.
- The campsite reserves the right to refuse access to families or groups with a number of participants greater than the number of reservations made.

MODIFICATION OR CANCELLATION :

- Modifications concerning your reservation can be made subject to availability.
- Any stay interrupted or shortened (late arrival, early departure) due to your fault will not give rise to a refund. A delayed and unannounced arrival can be considered as a breach of contract within 24 hours.
- Any cancellation of stay must be made in writing with AR (registered letter). 30 days before the date of the stay, only the booking fees will not be refunded.

CANCELLATION GUARANTEE :

- No refund will be possible if you do not subscribe to a cancellation guarantee package.
- It is recommended that you subscribe to the cancellation guarantee package. Its amount per week reserved is payable in full and only at the time of booking.
- It covers the reimbursement of your stay expenses upon presentation of proof of your cancellation, in the following cases:
 - Accident, illness, hospitalisation or death of the insured person's spouse, descendants and ascendants.
 - Serious incidents, requiring the presence of the insured on the day of departure, due to theft, fire, or natural elements reaching the insured's residence.
 - Economic dismissal of the insured or his/her spouse. - After deducting the administrative fees and cancellation guarantee.
- The cancellation guarantee ceases to have effect from the beginning of the rental period and cannot be invoked if one of the elements listed above occurs during the stay.
- Any stay started is due in full.
- No reduction will be granted in the case of late arrival or early departure.
- Please note that no refund will be made if the balance of the stay has not been paid in time, i.e. 30 days before the date of arrival.
- Once the stay has begun, the totality of the price of the stay remains acquired at the campsite. There is no refund possible due to early departure for any reason whatsoever.